

How can you become involved?

To be considered as a volunteer Friendly Visitor, an applicant must complete the following screening process:

- Application
- Interview
- Background/reference checks
- Training both in the classroom and on-the-job

If you are interested in this exciting opportunity, please contact:

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South Carolina
Appalachian Council
of Governments

Friendly Visitor Program



Regional Long Term Care
Ombudsman Program

www.scupstateadrc.org

What is a Volunteer Friendly Visitor?



Help educate residents on their rights!

The Friendly Visitor Program is part of the South Carolina Appalachian Council of Governments' Regional Long-Term Ombudsman Program. Volunteers are *not* certified Ombudsmen, but do help assist them in their duties.

A Friendly Visitor is:

- A volunteer visitor in nursing homes and long-term care facilities
- Someone to educate residents and families about residents' rights
- Someone to assist residents in resolving minor concerns with the facility
- Someone to participate in resident and family council meetings
- Someone to bring concerns to the attention of the facility administrator and the regional volunteer coordinator

Who Can Become a Friendly Visitor?

You can become a volunteer if you:

- Are 18 years of age or older
- Have a valid driver's license and transportation
- Have good verbal and listening skills
- Are able to maintain confidentiality
- Are free from conflict of interest (no family in the facility where you are placed as a volunteer)
- Agree to abide by the Ombudsman Code of Ethics
- Do not have a criminal record
- Do not use controlled substances



You can become an important part of a resident's life

Why should you become a Friendly Visitor?

- To learn about the Long Term Care Ombudsman Program, Long Term Care facilities and residents
- To gain new skills or experience in the long-term care field
- To build social networks and make new contacts
- To enjoy the satisfaction of helping others through volunteer work
- To help make a difference in the care of residents living in long-term care facilities
- To contribute to society in a positive way



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